

DALLAS CUSTOMER SERVICE AND SALES



March 19, 1998

Mr. John Sigalos
13601 Preston Rd., Ste. 402W
Dallas, TX 75240-4905

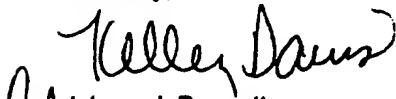
Dear Mr. Sigalos:

This letter is in regard to Express Mail article #EI229088857US that you deposited in the Express Mail collection box on February 17, 1998.

Our investigation revealed that although your Express Mail article was deposited on the 17th, it was not scanned into our system until February 18, 1998, when it was processed at the Airport Mail Center in Dallas. When a mailpiece is placed in a collection box, due to time constraints of meeting collection schedules, the Express Mail may not be scanned in at your local Post Office. Therefore, we recommend that for all future Express mailings, especially those that are time-sensitive, you present the mailpiece to a window clerk at the post office. The mailpiece will be scanned in and you will receive a receipt verifying the actual time of mailing and scheduled delivery.

Thank you for using Express Mail. The United States Postal Service values your business and would like to keep you as our satisfied customer. If we may be of further assistance, please contact the Consumer Affairs and Claims Office at (972) 393-6700 and refer to the reference number below.

Sincerely,


Johnny J. Bennett
Manager, Marketing
951 W. Bethel Rd.
Coppell, TX 75099-9996

JJB:M:rw

Reference: Z00026873

279APP 0344

EXHIBIT P-1

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